



FREQUENTLY ASKED QUESTIONS

What's compost?

Compost is the vitamin-rich product after food scraps break down naturally. It helps create stronger soil for our gardens!

Who can participate?

Only Troy residents with a valid Troy address may participate. PO boxes cannot be used to sign-up.

When will the pilot take place?

From October 2021 to September 2023. There will be three phases: the first two will be six months approximately, and the third will last a year.

Where can I sign up?

Follow the link on our sign-up button, or visit <https://members.foodscraps360.com/create-account/>

How do I sign up?

Visit the sign-up form using the link here on our website, or visit <https://members.foodscraps360.com/create-account/>

Enter a valid Troy address and you will automatically be added to the program!

What is the purpose of this composting program?

Food waste is 30% of the household trash going into landfills, where it has no chance to help build soil and do anything positive for the environment. The weight of food waste is very high, which can make getting rid of garbage more expensive.

We want ask participants to keep food scraps separate so everyone can enjoy the benefits of this program: high-quality soil, growing healthy plants, and lower garbage costs!

Does it cost anything to participate?

No, there is no cost to participate. All supplies to participate will be provided, including the lidded 5-gallon bucket, countertop pail, and environmentally-friendly bags.

What am I supposed to do during the pilot?

Keep your food scraps separate from your trash by placing them in your bagged, lidded buckets, and leave them out the night before your scheduled pick-up day every other week - FoodScraps360 will do the rest! Your food scraps will be brought to the Town of Bethlehem's composting facility where they will break down over time. You can receive a free 20-pound bag of compost annually.

Are there reminders for my pickup day?

Yes, you can opt-in for email and/or text reminders when you sign up for the program on FoodScraps360's website. If you'd like a printed calendar of your pickup schedule, please contact us at recycling@troyny.gov or call (518) 279-7313.

Where should I put my 5-gallon food scraps bucket?

On the day your bucket is delivered, your driver will place your bucket in an assigned spot. If you need to change its location, please contact FoodScraps360 at (518) 888-7144 or email info@foodscraps360.com.

What can go in my food scraps buckets?

[What's Compostable PDF](#)

I heard there is free compost.

Yes, each program participant will receive 1 free 20-pound bag of compost annually starting in the Spring of 2022.

Won't my bucket get smelly?

Here are some ways to make sure your food scraps bucket doesn't smell:

- Keep the lid on your five-gallon bucket secured at all times
- Opt-in for the small environmentally-friendly bags on FoodScraps360's website and line your countertop pail with them. Tie them off when they're full and place them in your larger bucket
- Make sure there are no rips or tears in your bags
- Store bones, meat, and cheese scraps in your freezer until the night before your scheduled pickup

Will my bucket attract pests and insects?

Meat, dairy and cheese scraps will attract pests if not properly handled. Store them in your freezer until the night before your scheduled pickup to make sure no pests come near your bucket!

I have more questions!

For questions about the program, contact the Recycling and Resource Management Dept. at recycling@troyny.gov or call (518) 279-7313. For questions about your pickup schedule, pickup location and more, contact FoodScraps360 at info@foodscraps360.com or call (518) 888-7144.